



# Natural Disasters: Response Planning Preparedness.

What is our Role?

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Corteva Agriscience Emergency Response and Security

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External Use

# What type of Incident?

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## What is in scope?

- Abandoned Containers
- Identified Materials
- Leak or No Leak

## What is out of scope?

- Mystery Materials
- Catastrophic Spills
- Incidents outside of North America

# Initial Actions and Questions

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L Life Safety
<ul style="list-style-type: none"><li>• Injuries or Exposures?</li><li>• Evacuation or Shelter In Place?</li><li>• Waterways Impacted?</li></ul>

I Incident Stabilization
<ul style="list-style-type: none"><li>• Incident Contained?</li><li>• Leaking?</li><li>• Offensive Actions Taken?</li></ul>

P Property Conservation
<ul style="list-style-type: none"><li>• Clean-up Actions</li><li>• Remediation Plan</li></ul>

# How Are You Contacted?

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What is your phone number?

Where is your phone number?

Who answers the phone?

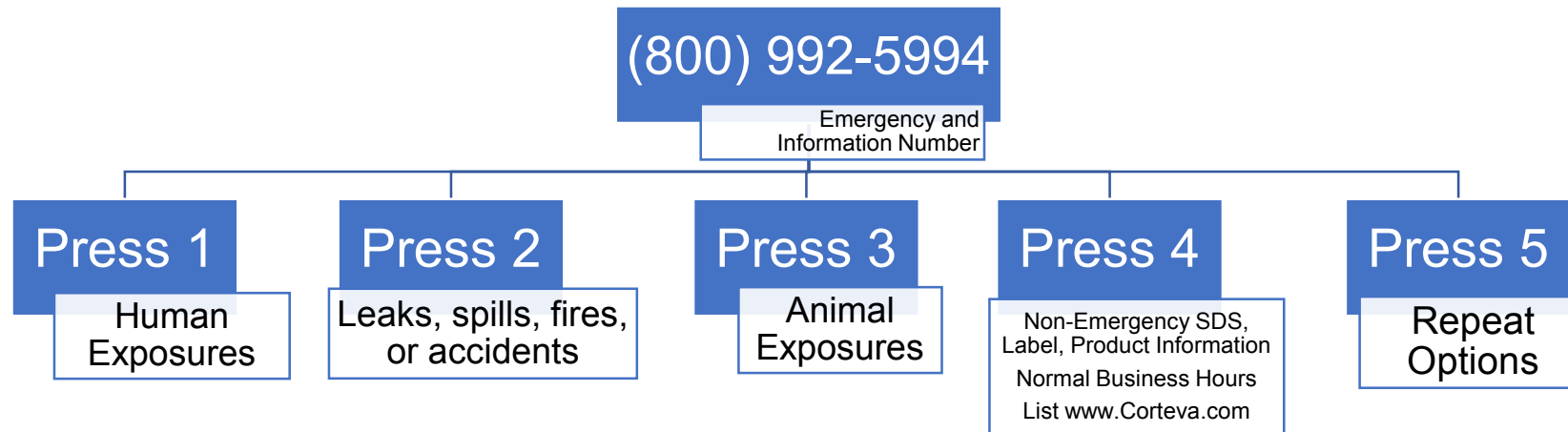
What are their hours?

What are the call triage procedures?

What level of training do they have?

# Corteva Agriscience Contact

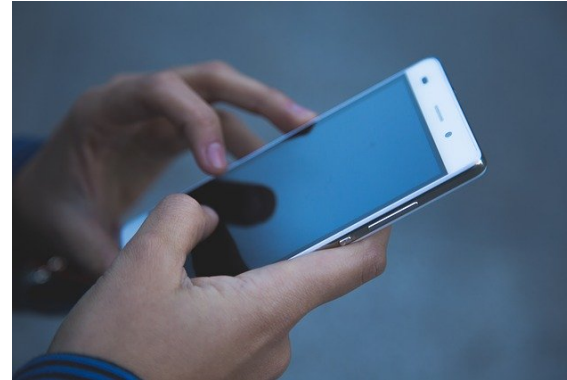
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# Option 2 – Call Center

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- Contracted vs. Company
- Types of information taken
  - Name
  - Phone Number and Alternate
  - Product Name
  - UN Number
  - Shipping Information
- What information do they provide?
  - SDS Access
  - How much advice?
  - Disposal Options
  - Cleanup Options



- How does the call center contact you?
  - Call List
  - Company Operations Center
  - On-Call Phone
  - Designated Person

# Producer's Response

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What is your organization's plan?

- Call List
- Subject Matter Experts
- Emergency Response Proficient Personnel
  - Do they have NIMS Training?
- Do you have preferred contractors?
  - What are the criteria for sending them?
- How fast should the producer respond?





# Company Operations Center

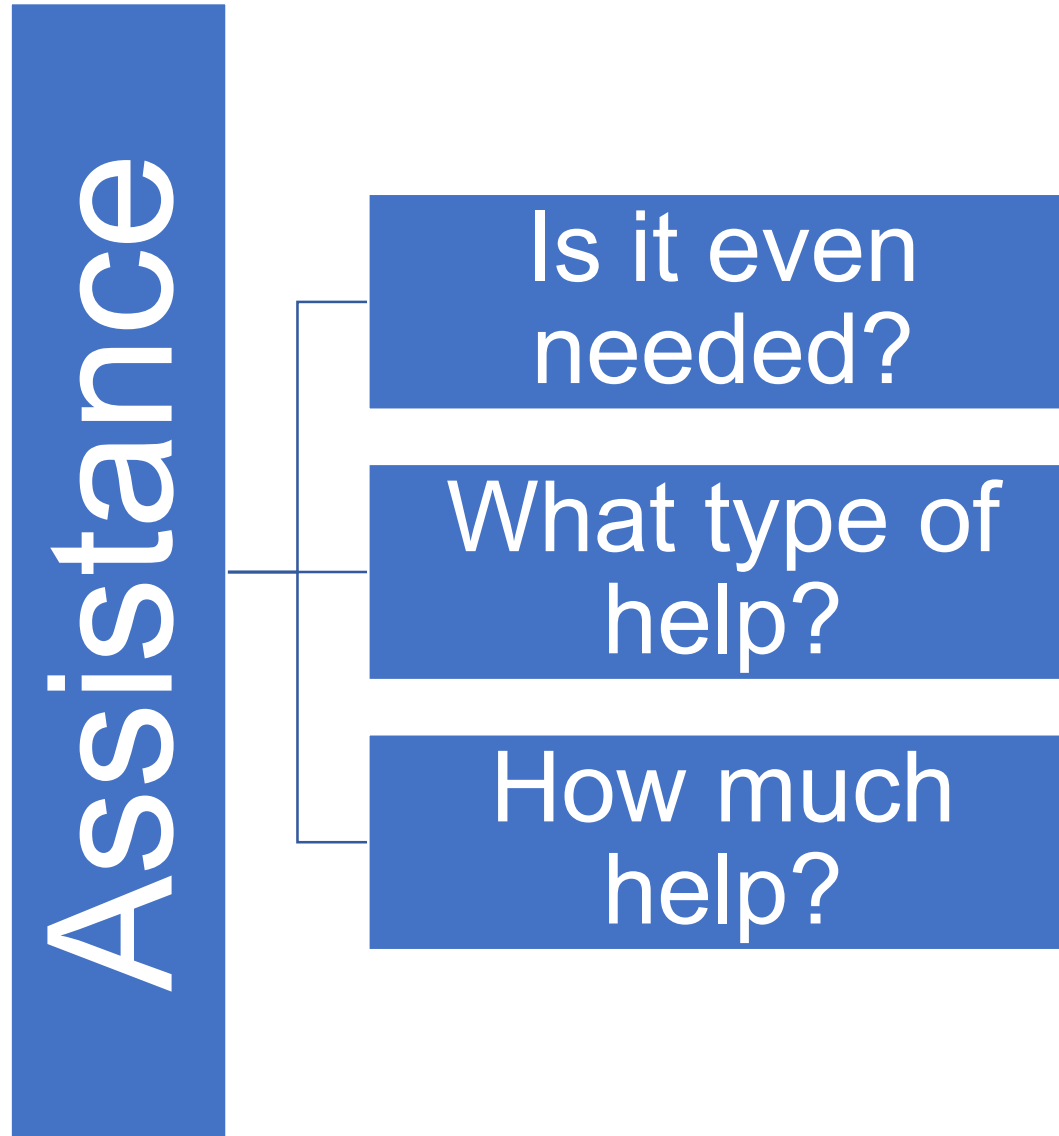
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- Receives call information from call center
- Initial stages of recordkeeping
- Notification Procedures



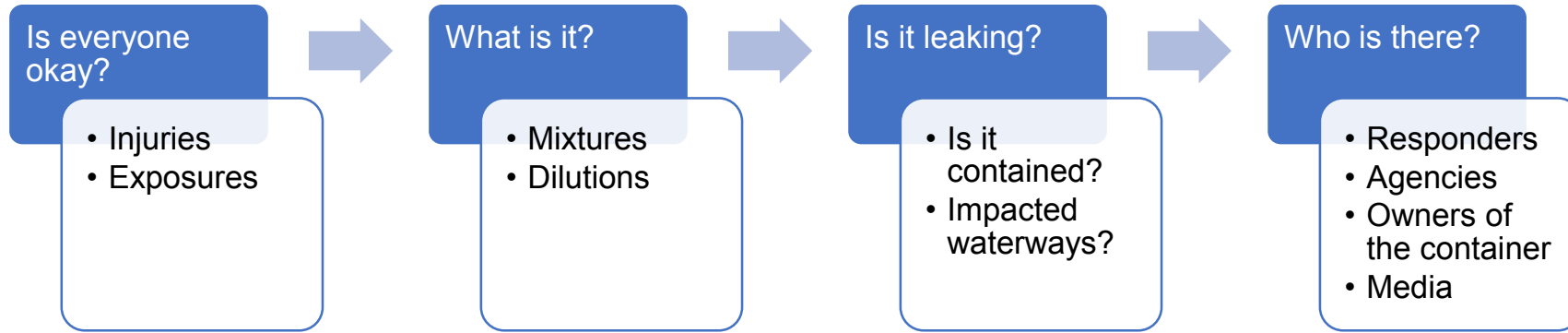


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# Information Producer's Need to Know

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# Recordkeeping & Notifications

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## Notifications

- Who needs to know?
- Who wants to know?
- Needs vs Wants
- FIFRA reporting

## Records Retention

- What calls do you record?
- How long will you keep the records?

# Agency Specific Thoughts

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- Do you know what is in your area of responsibility?
- What level of training do the responders have in your area of responsibility?
- How will you get resources into the areas impacted by natural disasters?



**Thank You!**